### e-Government – a Business Perspective

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ATM

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Belügyminisztérium

#### NATIONAL INFO-COMMUNICATION STRATEGY

#### E-ADMINISTRATION ACT

PUBLIC ADMINISTRATION OPERATIVE PROGRAMME 2014-2020 Digital ecosystem Internet penetration Enhancement of digital competencies

Framework legislation

Operative ground for e-Government ambitions Comprehensive development Process optimisation Education and training for officers, clerks Reduced costs, time and burden in administrative processes



code pre-ess /// fixing

## History

The establishment of the legal environment



## Central infrastructural elements

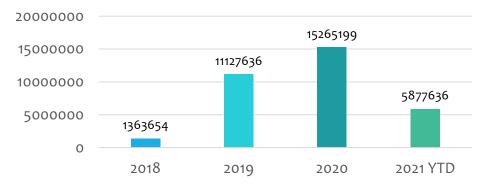
A resilient and secure central foundation

Interoperability

- Government Data Centre
- Centrally provided building blocks
- Single concept of cybersecurity
- Municipality ASP service
- Smart City modules
- Central information and service portal

- Authentic storage space, mandatory for business organisations, provided by law
- Enables secure and authentic electronic communication with authorities
- Connection via browser or direct interface
- Authorities also use this channel to communicate with businesses
- 629 361 registered business organisations

Number of documents sent via Company Gate





#### **Client Settings Register**

- Clients' provisions for communication
- Electronic authorisations

#### Gov CA

- Electronic signatures
- Timestamp services
- Encryption certificates

#### Electronic Payment and Clearance System (EFER)

- Payment of fees due to the government
- Results lower number of items and more savings on banking costs
- Faster and more economical



## **Digital solutions**

Authentication services

## Transparent business processes - central, authentic information and online services

#### **Online invoice system**

- The National Tax and Customs Authority receives real time data on every issued invoice
- Efficient risk analysis and inspection
- Equivalent to the report made by invoice issuers

## Portals for information and online services

- www.magyarorszag.hu Central platform for information and online procedures
- www.vali.hu Customised information portal for entrepreneurs
  - www.hipa.hu Website for the Hungarian Investment Promotion Agency
- www.europa.eu/youreurope/
  - Point of Single Contact for EU citizens and businesses



## Directions for development in the future

Digital solutions supported by Artificial Intelligence

**CREATING A DATA-DRIVEN** PUBLIC **ADMINISTRATION Deepening of** digitisation and interoperability, harnessing new technologies Artificial Intelligence

tor people with

SUBSTANTIAL DECREASE IN NECESSARY HUMAN INTERVENTION -AUTOMATION

Efficient utilisation of existing resources and information

PROVIDING A SYSTEM OF SERVICES AND INFRASTRUCTURAL BACKGROUND

**Under a single legislation**,

- o in a user-friendly way,
- tailored to the needs of users,
  - across borders,
- in a secure way,
- efficiently and effectively.

# Thank you for your attention!

Mr Károly HAJZER