

## Nafeza support for Egyptian Importers

**DEinternational Egypt (LLC)**, the service company of the German-Arab Chamber of Industry and Commerce, offers the following services

### Nafeza Account Registration

The company authorizes DEinternational to facilitate the registration process on behalf of the company. Thereby DEinternational

- advises the company on the required set of documents to complete the account registration process,
- receives and verifies the documents in terms of completeness benchmarked against the Nafeza requirements,
- submits the necessary documents to Nafeza and
- follows up on the process until the account activation.\*

\*) Note: The decision making is handled by Nafeza. Nafeza activation process can take up to 30 days.\*

### Technical Support

The company instructs DEinternational to support two months any time upon finalization of the registration process. Thereby DEinternational

- supports general questions due to the day-to-day handling of the Nafeza portal,
- supports individual challenges with view to the handling of the Nafeza portal,
- assists in troubleshooting in close cooperation with Nafeza\*\*.

\*\*) Whereas DEinternational strives for a response time of less than 48 hours, various of such challenges may be solved only in close cooperation with our Nafeza Partner.



### **Members of the German-Arab Chamber of Industry and Commerce\***

- ☐ “Account Registration” (one-time up-front administrative fee of EGP 700)
- ☐ “Technical Support” (one-time up-front administrative fee of EGP 1,800)
- ☐ Feel Good Package “Account Registration” + “Technical Support” (one-time up-front administrative fee of EGP 2,200)

\* Provided that membership fees for 2021 have already been paid

### **Non-Members**

- ☐ “Account Registration” (one-time up-front administrative fee of EGP 1,400)
- ☐ “Technical Support” (one-time up-front administrative fee of EGP 3,600)
- ☐ Feel Good Package “Account Registration” + “Technical Support” (one-time up-front administrative fee of EGP 4,400)
- ☐ Feel Good Package “Account Registration” + “Technical Support” + Membership (one-time up-front administrative fee of EGP 2,200 + Membership Fees\*)

\*) Membership Fees 2021 (6 months): EGP 2.400 + EGP 2.000 (Registration) = EGP 4.400

The above administrative fees are subject to 14% VAT.

### **Data protection**

DEinternational will keep the transmitted information and data confidentially and use them only for the purpose of performing the requested service.

### **We herewith accept the offer for the above checked services**

Company Name

Date, Place

Signature of representative

