

## German speaking Technical Support Specialist

language**matters**  
recruitment consultants

### London Advertising

<b>Position type</b>	German speaking Technical Support Specialist
<b>Salary</b>	£28,000 - £30,000
<b>Qualifications</b>	<ul style="list-style-type: none"> <li>• Required to be fluent in German and English, both written and spoken</li> <li>• Previous experience in a client services, product support or project management role</li> <li>• Excellent communication and listening skills</li> <li>• Ability to service clients effectively, including the ability to host client meetings, presentations and training sessions in a face-to-face as well as an online environment</li> <li>• Ability to successfully manage multiple client relationships in a high-demand business</li> <li>• Computer-literate with strong troubleshooting skills</li> <li>• An interest in technology is essential</li> <li>• A polite, confident and friendly manner</li> <li>• Collaborative team player</li> </ul>
<b>Position information</b>	<p>A Central London-based company is looking for a bright and motivated German speaking Technical Support Specialist with an interest in the world of online technology, for a commercial role in their business dealing with German and English speaking clients. Your work hours will be Monday to Friday from 8am to 4.30pm or 9am to 5.30pm. The salary range is £28,000-£30,000.</p> <p>The company is an online technology business with close ties to the corporate world. As a German speaking Technical Support Specialist, you will provide top-class technical support to a demanding client base which includes investment bankers, corporate lawyers and corporate board members.</p> <p><b>Your responsibilities will include:</b></p> <ul style="list-style-type: none"> <li>• Providing product support and being the main point of contact for German and English speaking clients</li> <li>• Troubleshooting issues to resolution and answering clients' questions in a timely manner</li> <li>• Managing client projects independently and providing trainings and demonstrations</li> <li>• Being responsible for effectively identifying and anticipating clients' needs</li> </ul>



German-British  
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	<b>About you:</b>  The ideal candidate will be a tech-savvy individual with strong problem-solving skills and excellent German language skills. You would be provided with full training and the role is an excellent opportunity for a bright, commercially-minded person with drive and ambition. To apply for this position, you must have experience in a client or customer contact role within an office environment.
<b>Application closing date</b>	31/05/2024

**For application or further details, please contact:**

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