



PREVISEC

Incident Management

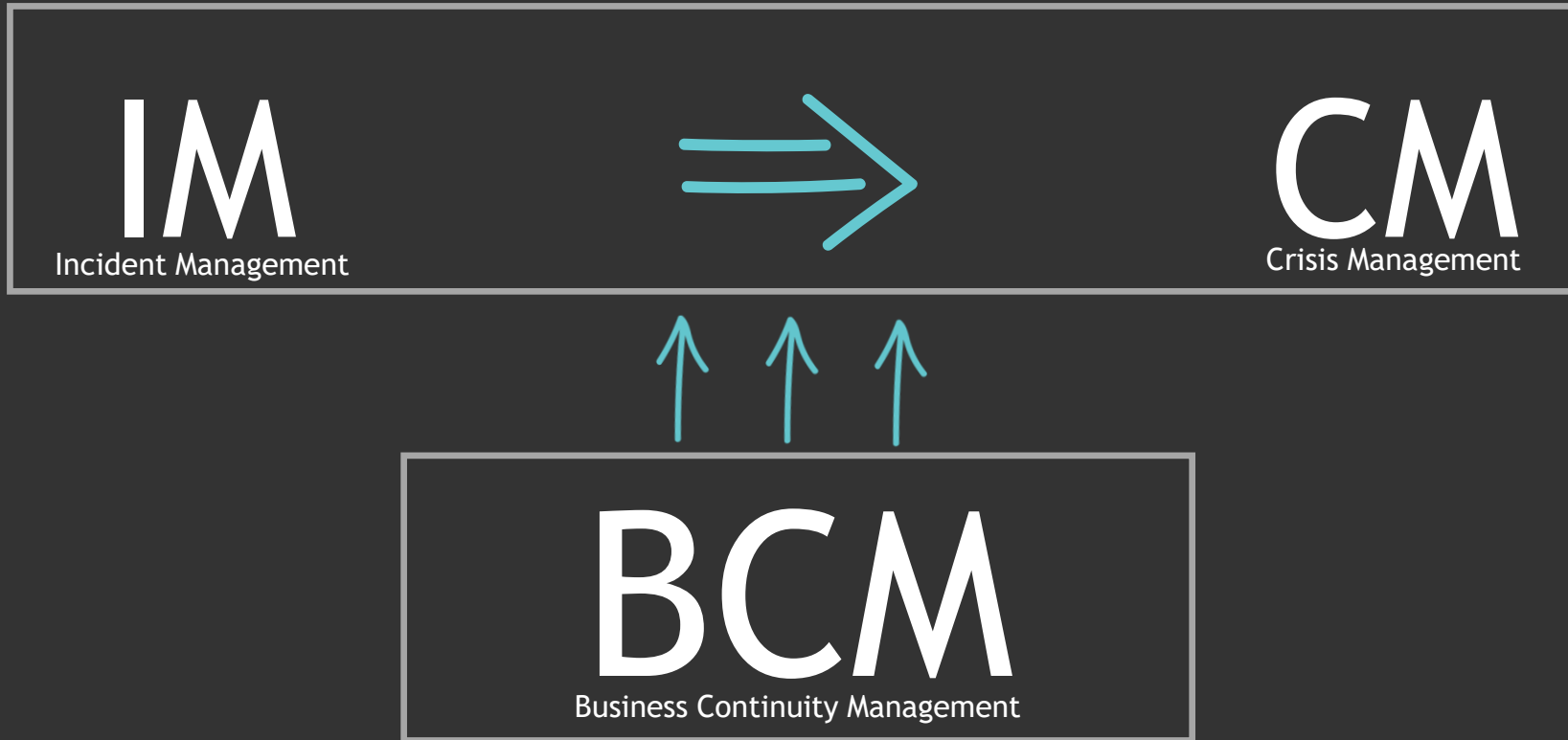
Reporting

Alarming

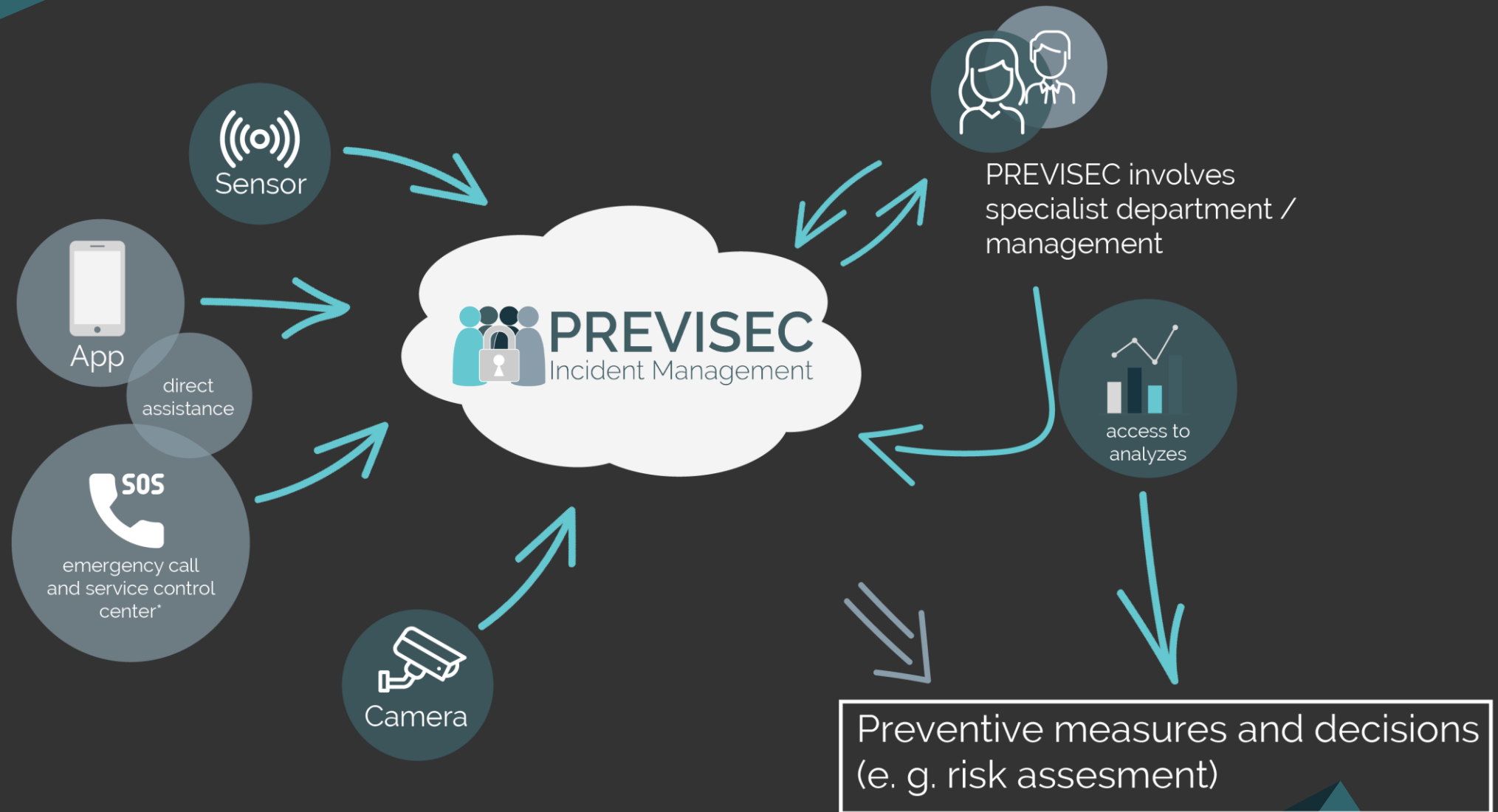
Workflows

Prevention

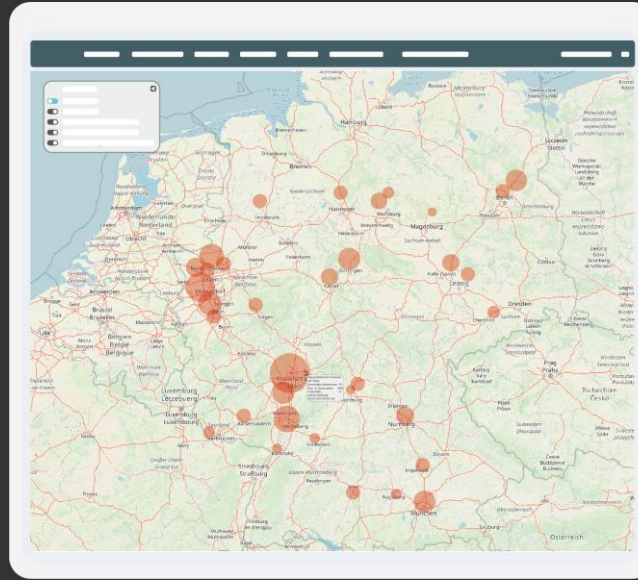
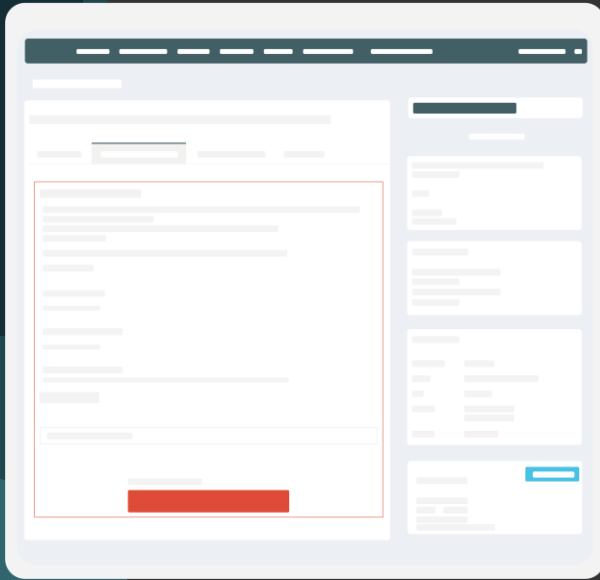
Incident Management – Why, what for and how?



PREVISEC – architecture approach

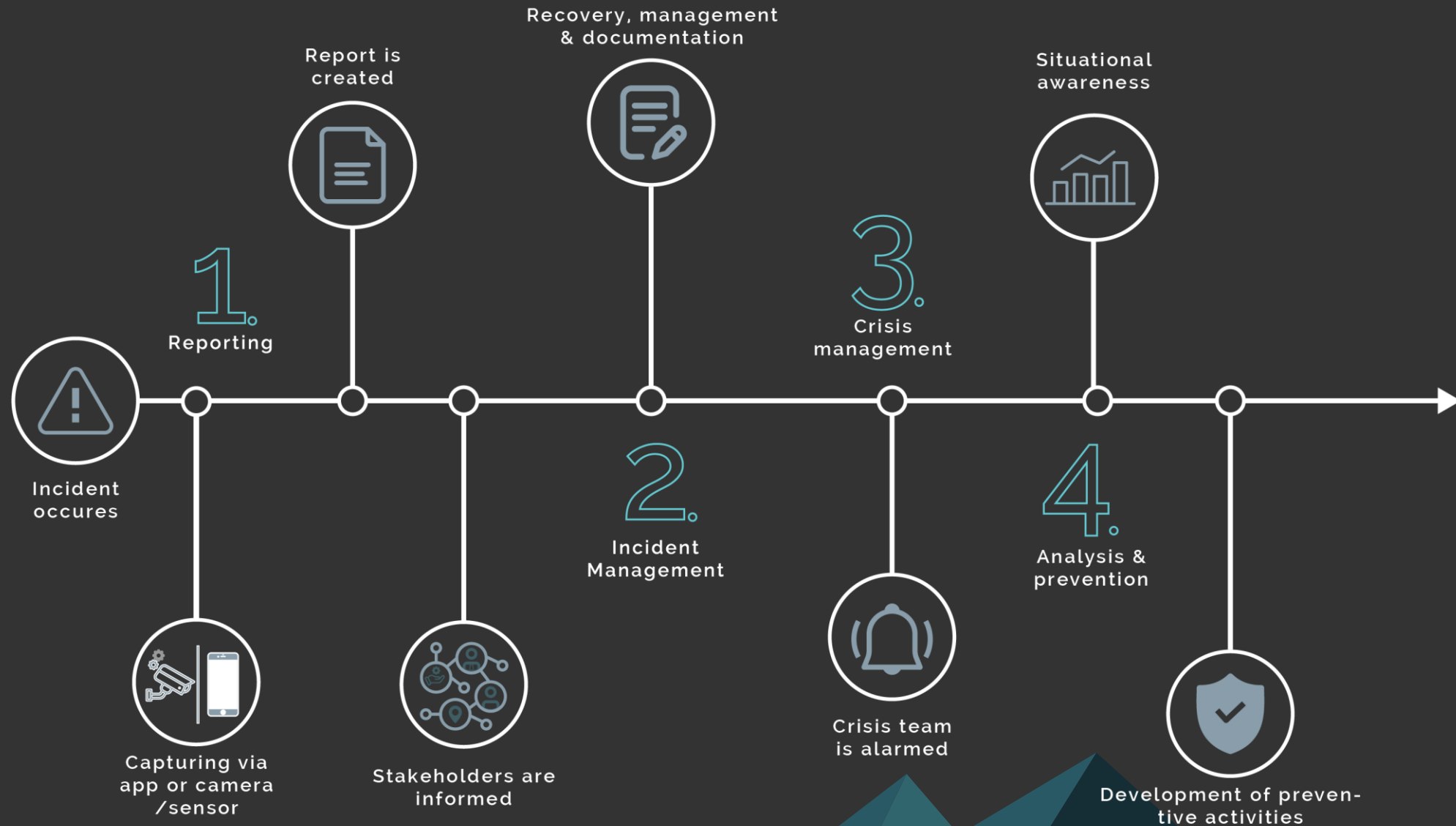


Functions of PREVISEC



Reporting, notifications, recovery, management & documentation, alarming, crisis management, situational awareness & analysis are the core tasks of PREVISEC Incident Management. Learn how these features are working together and how they can support you:

Incident Management with PREVISEC



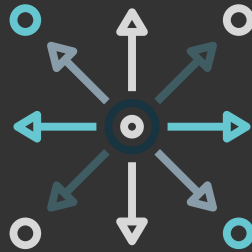
How exactly do we do that?

1.



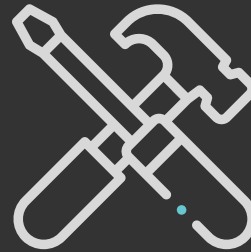
Collect all
information

2.



Spread Information
(need-to-know-principle)

3.



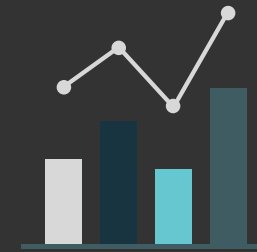
Includes all tools
for IM

4.



Escalation to
crisis management

5.



Integrated analysis



securing know how in the
organization

Examples of use



Avoid PR-Crises



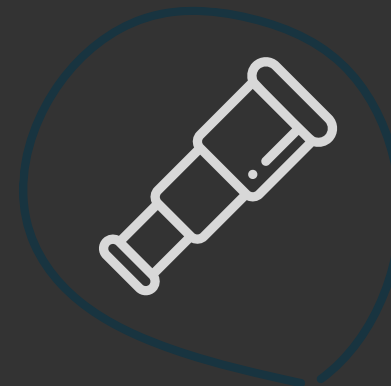
Protect companies & employees in threatening situations (e.g. shooter scenario)



Mass communication



Efficiently eliminate small incidents & save money



Keep overview and make the right decisions in persisting situations (Corona)

Advantages of PREVISEC



PREVISEC – platform and single source of truth for incident management

One system, all reports, all information. From sensors, employees, control center (SOC) and many more. Central and reliable. Always available.



PREVISEC – incident management thought further

Deep-dive analysis, sharpened awareness, specific actions, targeted training, measurable success, more security.



PREVISEC – Breaks down silos

Only a centralized, cross-functional platform breaks down knowledge silos for incident management from different departments.



PREVISEC – Seamless from the emergence of an incident to the resolution

Fast situation-related information, clear coordination, automated standard operating procedures (SOPs). All tools for effective teamwork and precise communication.



PREVISEC – Universally strong and a specialist in every scenario

Audit-proof documentation, self-explanatory UI, successful use for everyone. Simple, clear, structured, easy to use. Highest flexibility in every scenario.

Advantages of PREVISEC



Shorter downtime, less damage, faster communication and resolution of incidents, better documentation



Connects your entire network of internal & external stakeholders and offers a single source of truth
→ Breaking down silos, transfer and access to important know-how, transparency and confidentiality at the right level



Individual notes and instructions (SOPs) and scenario plans ensure that the right measures are taken in case of incidents



Analyses promote awareness, training and prevention possibilities and make implemented procedures measurable



Integration of existing systems:
Platform for incident response und prevention



Very simple operation. For all User groups. Can be used without extensive training

Secured ability of your organization to speak and act; minimized damage and costs caused by incidents

Companies which are successfully using PREVISEC



IT security & data protection

- 100% GDPR/DSG-VO compliant processes in the tool, support in data protection compliant implementation
- Ongoing review (internal audits), adaptation and improvement of data protection aspects in the tool with the support of external data protection consultants
- Strong password regulations according to current standards, automatic login limiters and IP checks
- At least 1x per year pentest of the application by renowned security operations teams
- For SaaS use and Dedicated Service: Dynamic cluster across minimum 2 availability zones, hot standby for 3rd availability zone
- Excellent SLA: Field-proven gradation according to criticality ensures needs-based support; up to 60 minutes max. reaction time
- Current average for existing customers: 0.16 technical support requests per year



PREVISEC

Incident Management

a solution by

SMART DATA



Alexander Berger

CEO and Founder

ab@smart-data-deutschland.de

+49 6151 6 292 200

<https://previsec.de>