MARKET POTENTIAL IN THE PHILIPPINES

Atty. Paul A. Santos Chairman, Philippine Retailers Association



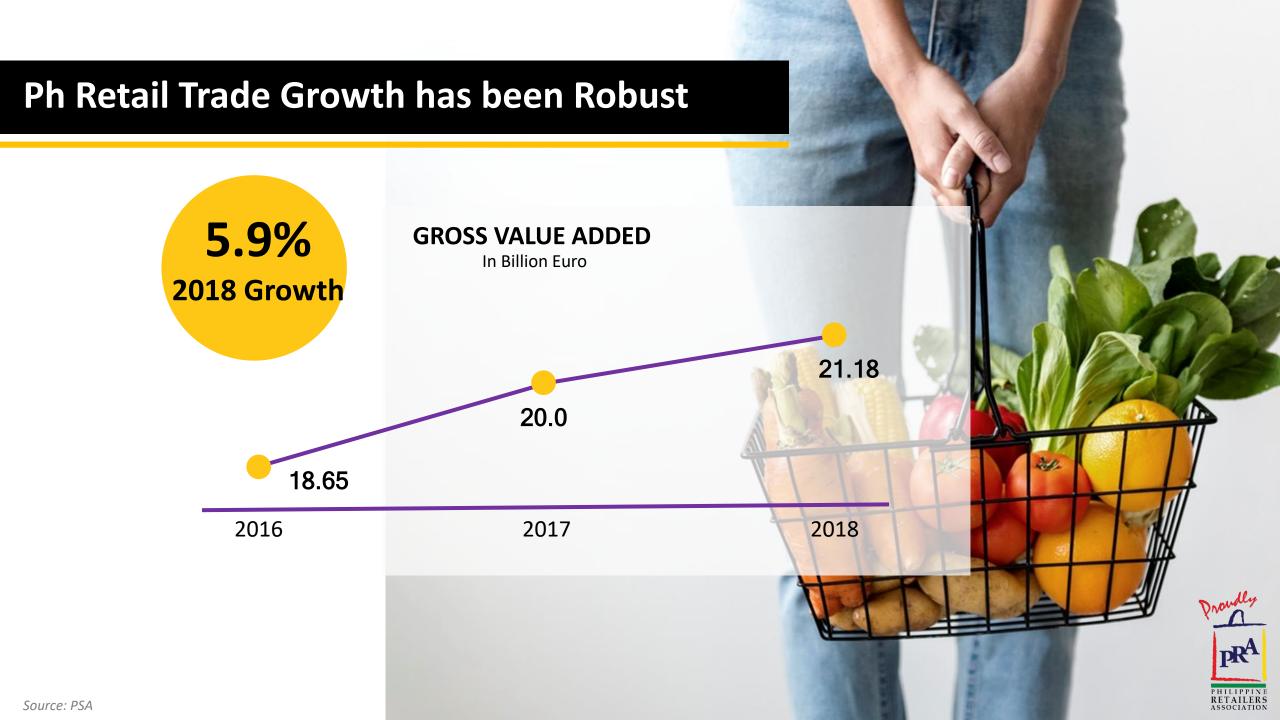
OVERVIEW:

***** Consumer Behavior and Trends in Philippines

***** Profile of Filipino Consumers

Consumer Landscape in the Philippines







HOUSEHOLD SPENDING IN 2018

- Accounts 68.5% of total expenditure
- €109.42 billion in 2018
- 5.6% year-on-year increase in 2018



| | CONSUMER CONFIDENCE | |
|----|------------------------|-------|
| Q3 | 4.6% | 37.3% |
| Q2 | -1.3% | 40.5% |

Consumers expect:

(a) improvements in the peace and order situation(b) availability of more jobs(c) additional and high income, and(d) good governance



PROFILE OF THE FILIPINO CONSUMERS MEDIAN AGE 100.98 M 24.3 Y/O **Total MILLENNIALS Population** *Want fast response and instant (2015) gratification 49.9 *Embrace limited time-only products, flash sales, pop-ups, and self service MILLION checkouts WOMEN 51.1 **GEN Zs** *Difficult to impress MILLION

*Heavy users of social media

35%

Gen Z (14 yo below)
Millennials (15-35 yo)
Gen X (36-50 yo)
Baby boomers (51-65 yo)

6%

MEN

X



Shifting Gender Roles



15 MILLION FEMALE WORKERS OR39% OF THE TOTAL WORKFORCE53.7% OF OFWS ARE FEMALE

MORE WORK = LESS TIME WITH THE FAMILY

MORE WOMEN IN THE WORKFORCE =LESS QUALITY FAMILY TIME WITH KIDS

The Rise of the Middle Class

THERE WILL BE 8.4 MILLION MIDDLE CLASS BY 2030

MIDDLE CLASS

- BETTER EDUCATIONAL ATTAINMENT
- HIGHER PURCHASING POWER
- WILLING TO SPEND FOR BETTER QUALITY
 PRODUCTS & SERVICES



| The Rise of the Mi | ddle Class | |
|------------------------|--|---------------------------|
| Threshold | GNI/Capita (current US\$) | Philippines GNI/Capita |
| Low-income | < 995 (€891.73) | |
| Lower-middle income | 996 - 3,895 (€ 892-3,491) | \$3,660 (€3,280) |
| Upper-middle income | 3,896 - 12,055 (€3492- 10,804) | |
| High-income | > 12,055 (€10,804) | Drough |
| 3.374U | Salling States and Sta | PR |

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OFW REMITTANCES

Contributes to nearly **70%** of country's GDP.



CASH REMITTANCES €8.69 BILLION April 2019





Small Households in Fast-paced Urban Areas

56%

100.98 M

Total Population (2015)

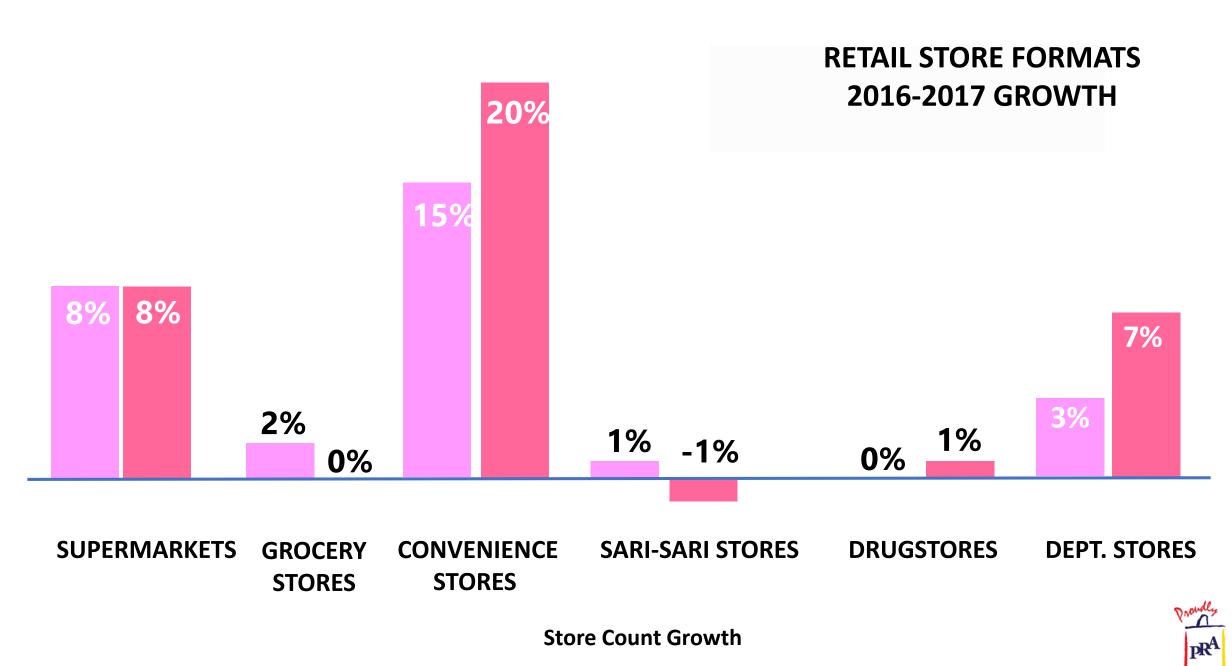
44.4 M

Urban dwellers

urban population
rural population

44





No. of convenience stores in the country



2018 Q1 4,300



Top 5 Out-of-Home Dining Channels



Quick service restaurants



Convenience stores



Neighborhood bakeries



Neighborhood eateries



METRO MANILA RESIDENTS EAT OUT **2X** A DAY —*Nielsen Report*



Accessibility Convenience Value For Money

Source: Nielsen, Rappler

E-COMMERCE IN THE PHILIPPINES



76 M People connected to the internet

10 Hrs. 2 Mins.

Ave. internet usage **4 Hrs. and 12 Mins.** Ave. social media use



37.7 million E-commerce users



€753 million

E-commerce market revenue

3 main reasons why Filipinos like to go online: Convenience, Deals, and Choices



-Online shopping comprises just about 2% of the total retail sales -Expected to grow by 5-7% in the next few years.

Role of the Malls



 \times

Filipinos love to get together with their friends and malls are not only a place to make purchases, but a place to socialize, eat and get some entertainment.

malls

malls

malls.

TOP 3 largest mall developers in PH:

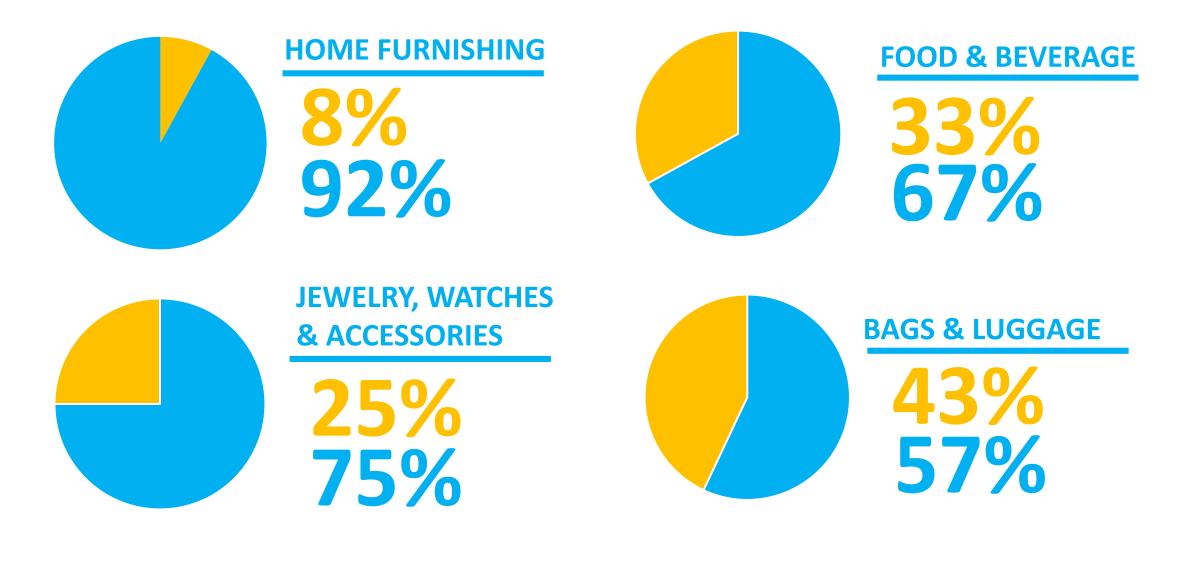
| SM Supermalls | = | 76 |
|------------------------|---|----|
| Robinsons Malls | = | 51 |
| Ayala Malls | = | 47 |



RETAIL SPACE PERCENTAGE

LOCAL BRAND

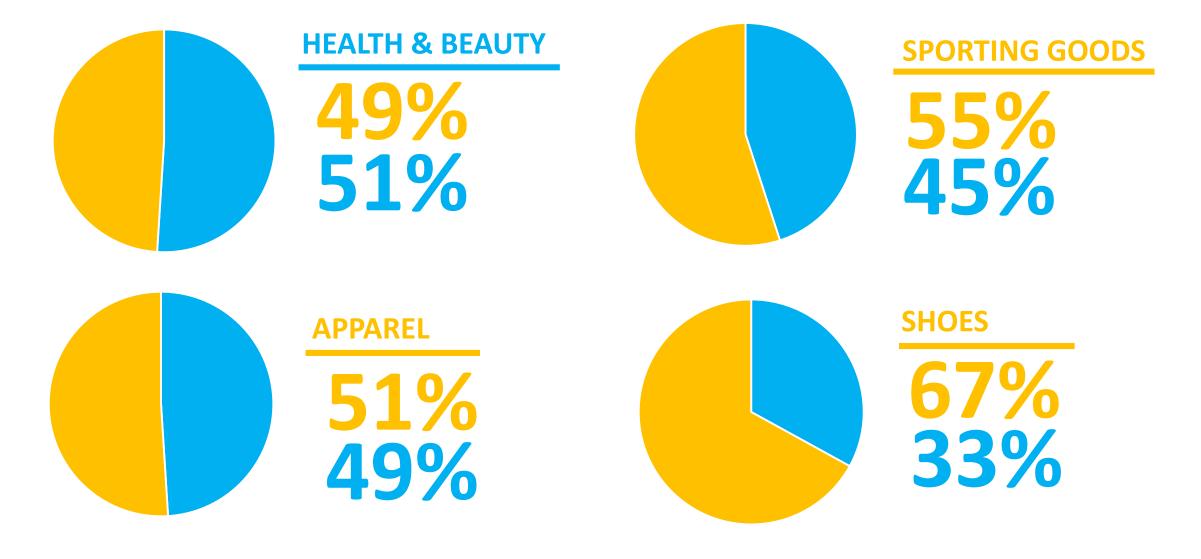
FOREIGN BRAND



RETAIL SPACE PERCENTAGE

LOCAL BRAND

FOREIGN BRAND



OPPORTUNITIES IN THE PHILIPPINE CONSUMER MARKET

- 🔆 Strong Retail Industry
- Young workforce with disposable income
- Consumption-driven economy
- 🔆 Women's purchasing power
- Love for Online, but strong attachment

to Physical stores





- Is the country's recognized national trade organization of retailers and suppliers whose primary objective is to promote the growth and development of the retail industry and become a driving force of Philippine economy, as well as to help the Filipino retailers become globally-competitive.
- Represents over 400 member companies, covering the gamut of the distribution chain, in its fold — from retailers, mall and shopping center operators to traders/suppliers, manufacturers, distributors, and wholesalers, among others.





- For the last 40 years, it continues to provide significant programs and initiatives such as seminars and workshops, regional roadshows, international study tours and business missions, national retail conference and expo, newsletter and other publications.
- As the "Pulse and Voice of the Philippine Retail Industry," the PRA has also been in the forefront of major issues and concerns that impact the retail sector.



Thank you!



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