# MARKET POTENTIAL IN THE PHILIPPINES

Atty. Paul A. Santos Chairman, Philippine Retailers Association



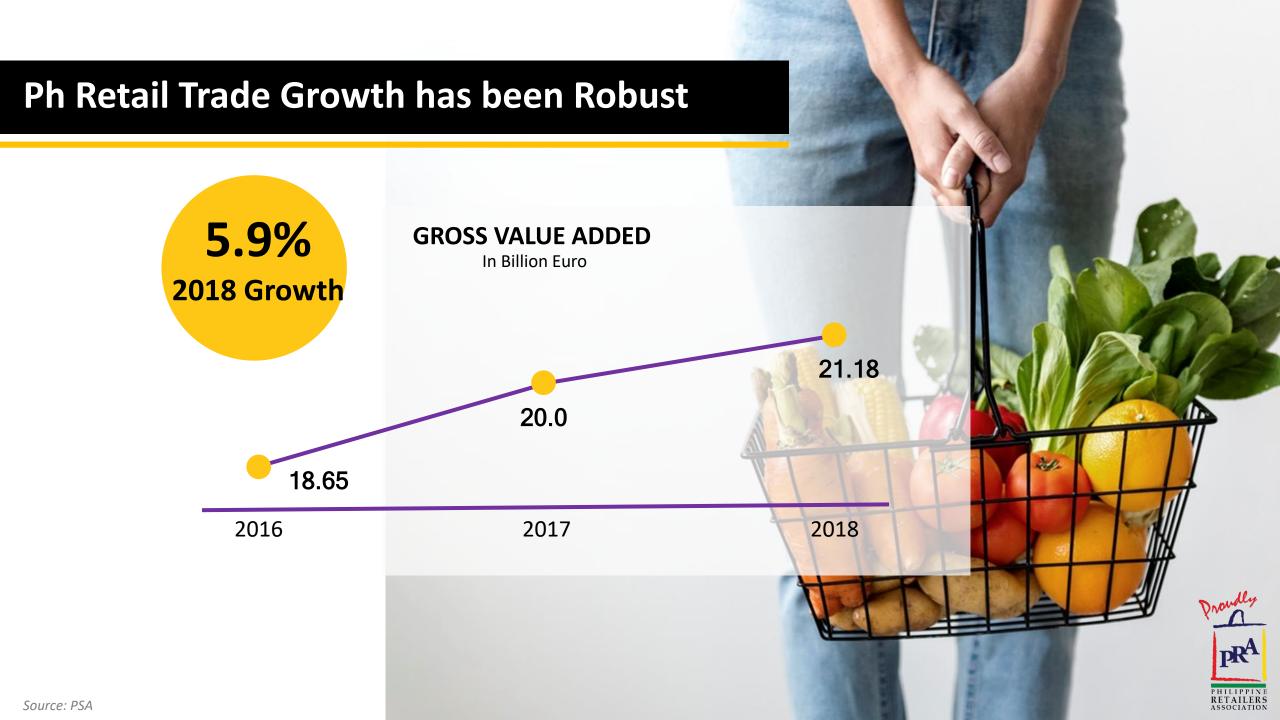
# **OVERVIEW:**

**\*** Consumer Behavior and Trends in Philippines

**\*** Profile of Filipino Consumers

**Consumer Landscape in the Philippines** 







# **HOUSEHOLD SPENDING IN 2018**

- Accounts 68.5% of total expenditure
- €109.42 billion in 2018
- 5.6% year-on-year increase in 2018



	CONSUMER CONFIDENCE	
Q3	4.6%	37.3%
Q2	-1.3%	40.5%

#### **Consumers expect:**

(a) improvements in the peace and order situation(b) availability of more jobs(c) additional and high income, and(d) good governance



**PROFILE OF THE FILIPINO CONSUMERS MEDIAN AGE** 100.98 M 24.3 Y/O **Total MILLENNIALS Population** \*Want fast response and instant (2015) gratification 49.9 \*Embrace limited time-only products, flash sales, pop-ups, and self service MILLION checkouts WOMEN 51.1 **GEN Zs** \*Difficult to impress MILLION

\*Heavy users of social media

35%

Gen Z (14 yo below)
Millennials (15-35 yo)
Gen X (36-50 yo)
Baby boomers (51-65 yo)

6%

MEN

X



## **Shifting Gender Roles**



15 MILLION FEMALE WORKERS OR39% OF THE TOTAL WORKFORCE53.7% OF OFWS ARE FEMALE

# MORE WORK = LESS TIME WITH THE FAMILY

## MORE WOMEN IN THE WORKFORCE =LESS QUALITY FAMILY TIME WITH KIDS

## The Rise of the Middle Class

THERE WILL BE 8.4 MILLION MIDDLE CLASS BY 2030

# **MIDDLE CLASS**

- BETTER EDUCATIONAL ATTAINMENT
- HIGHER PURCHASING POWER
- WILLING TO SPEND FOR BETTER QUALITY
   PRODUCTS & SERVICES



The Rise of the Mi	ddle Class	
Threshold	GNI/Capita (current US\$)	Philippines GNI/Capita
Low-income	< 995 (€891.73)	
Lower-middle income	<b>996 - 3,895 (€</b> 892-3,491)	<b>\$3,660 (€3,280)</b>
Upper-middle income	3,896 - 12,055 (€3492- 10,804)	
High-income	> 12,055 (€10,804)	Drough
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## **OFW REMITTANCES**

Contributes to nearly **70%** of country's GDP.



**CASH REMITTANCES** €8.69 BILLION April 2019





## **Small Households in Fast-paced Urban Areas**

56%

# 100.98 M

**Total Population (2015)** 

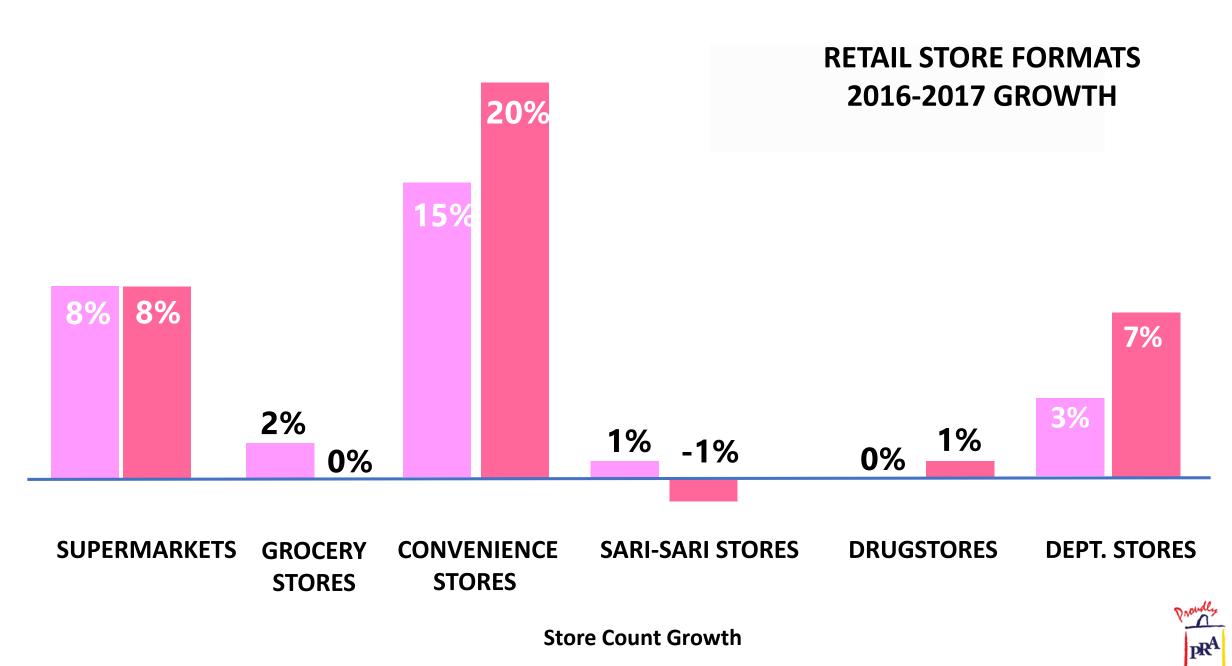
44.4 M

**Urban dwellers** 

urban population
rural population

44





No. of convenience stores in the country



# 2018 Q1 4,300



### Top 5 Out-of-Home Dining Channels



#### **Quick service restaurants**



**Convenience stores** 



**Neighborhood bakeries** 



**Neighborhood eateries** 



# METRO MANILA RESIDENTS EAT OUT **2X** A DAY —*Nielsen Report*



## Accessibility Convenience Value For Money

Source: Nielsen, Rappler

### **E-COMMERCE IN THE PHILIPPINES**



**76 M** People connected to the internet

# 10 Hrs. 2 Mins.

Ave. internet usage **4 Hrs. and 12 Mins.** Ave. social media use



**37.7 million** E-commerce users



# €753 million

E-commerce market revenue

3 main reasons why Filipinos like to go online: Convenience, Deals, and Choices



-Online shopping comprises just about 2% of the total retail sales -Expected to grow by 5-7% in the next few years.

## **Role of the Malls**



 $\times$ 

Filipinos love to get together with their friends and malls are not only a place to make purchases, but a place to socialize, eat and get some entertainment.

malls

malls

malls.

### **TOP 3 largest mall developers in PH:**

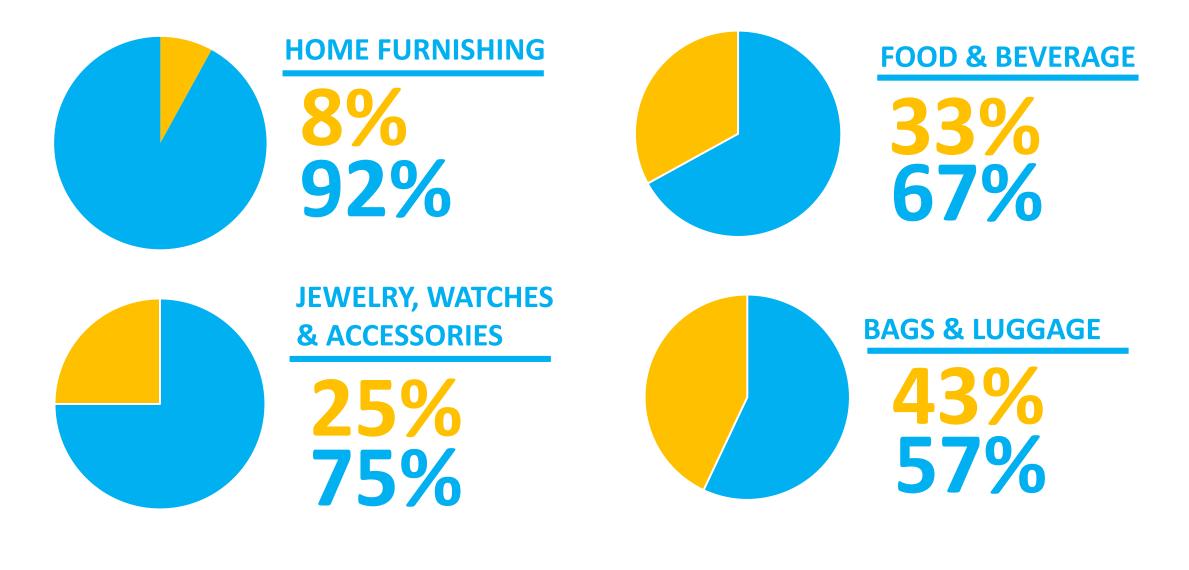
SM Supermalls	=	76
<b>Robinsons Malls</b>	=	51
Ayala Malls	=	47



# **RETAIL SPACE PERCENTAGE**

LOCAL BRAND

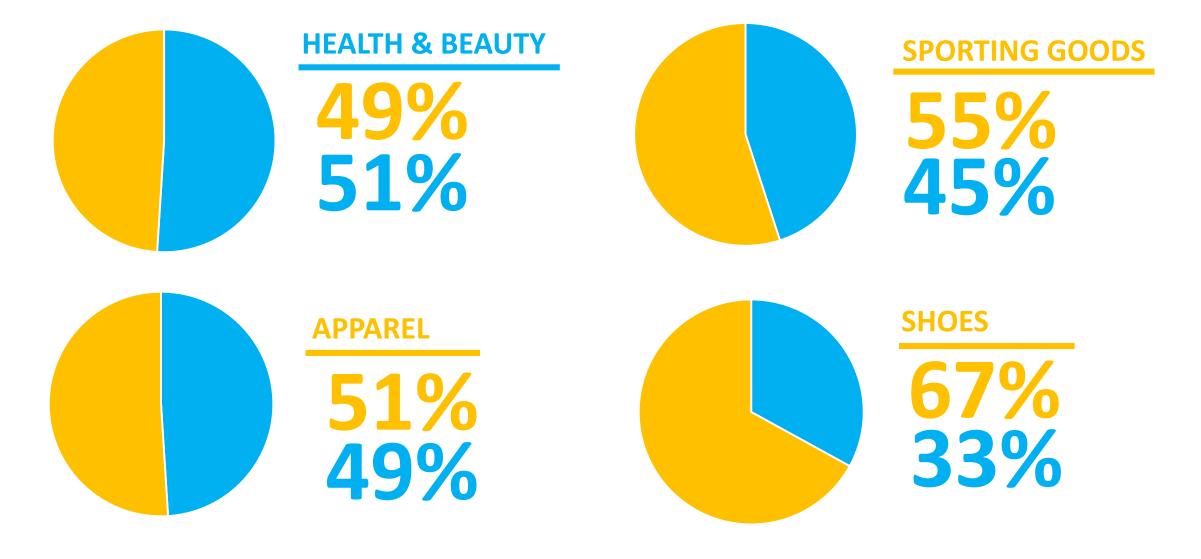
**FOREIGN BRAND** 



# **RETAIL SPACE PERCENTAGE**

LOCAL BRAND

**FOREIGN BRAND** 



# OPPORTUNITIES IN THE PHILIPPINE CONSUMER MARKET

- 🔆 Strong Retail Industry
- Young workforce with disposable income
- Consumption-driven economy
- 🔆 Women's purchasing power
- Love for Online, but strong attachment

to Physical stores





- Is the country's recognized national trade organization of retailers and suppliers whose primary objective is to promote the growth and development of the retail industry and become a driving force of Philippine economy, as well as to help the Filipino retailers become globally-competitive.
- Represents over 400 member companies, covering the gamut of the distribution chain, in its fold — from retailers, mall and shopping center operators to traders/suppliers, manufacturers, distributors, and wholesalers, among others.





- For the last 40 years, it continues to provide significant programs and initiatives such as seminars and workshops, regional roadshows, international study tours and business missions, national retail conference and expo, newsletter and other publications.
- As the "Pulse and Voice of the Philippine Retail Industry," the PRA has also been in the forefront of major issues and concerns that impact the retail sector.



Thank you!



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